

Insight Training Supplier Quality Statement

Insight Training provides financial technical and auditing training, alongside audit file reviews to independent firms of accountants and auditors.

Our business has been built around trust, integrity and training capability and experience. We listen carefully and advise on solutions suitable to our clients' business, budget and learners' needs.

We work in partnership with all of our clients to listen carefully to their issues and provide a fit for purpose solution.

Technical content

Training. All course outlines are agreed or advertised in advance. Course content is updated regularly to ensure all changes in standards, laws and regulations are reflected. When delivering in house courses, we discuss the content in advance with clients to ensure it is appropriately tailored to the needs of the client.

We monitor technical developments via news alert subscriptions, regular reviews of regulator websites and technical releases from professional bodies. We work closely with our clients through training and file reviews and feed real world client issues into our course content. We strive to ensure our training is practical and pragmatic.

In house training can be conducted face to face, hybrid or online, depending on what works best for the client.

File reviews and consultancy. The scope of audit file reviews, practice assurance reviews, financial statement reviews or technical consultancy is agreed in advance with the appropriate partner/manager. Our reports detail areas which are not covered.

File review reports are produced for all engagements. We aim to provide a draft report within 5 working days of the review. Reports are proof read for accuracy, moderated for consistency of grading and any contentious issues are discussed with other team members.

Competence and capability

All of our team members have a wealth of experience in the financial training world. We work with a small team of trusted associates, handpicked because of their subject matter expertise and superb facilitative style. All are committed to our core principle – to make training enjoyable, relevant, engaging and long lasting. Our ability to work with our associates ensures you get the best trainer to meet your precise needs in your preferred location. It allows us to deliver large scale training programmes across multiple sites.

Course materials are proof read for accuracy and any contentious issues are discussed amongst the team. We elicit feedback on all courses to ensure the technical content and trainer style are appropriate for each client.

Our team meets twice yearly to discuss current technical issues which ensures that the team is up to speed on relevant technical development.

Our team bios can be found on our [website](#).

Compliance with laws and regulations

Ethical issues. Wherever possible, we try to rotate reviewers and trainers to mitigate any long association threats. All members of our review team are asked to complete an annual Fit and Proper form to ensure there are no ethical issues that would prevent them from working with any clients and to confirm they have met the CPD requirements of their professional body.

Compliance with laws and regulations. Insight Training is committed to complying with all relevant laws and regulations, including data protection and cyber security and ensuring that client privacy is protected.

We hold limited personal data (name and contact details) about course delegates and file review/consultancy clients in order for us to provide you with that service.

Should we ask you to provide certain information by which you can be identified when using our website, then you can be assured that it will only be used in accordance with our [privacy statement](#).

We are accredited with [Cyber Essentials](#).

Feedback, monitoring and complaints

We regularly ask for feedback from clients and actively seek to improve our services and ensure they are bespoke and appropriate to our clients' needs. References are available on request and testimonials can be found on our [website](#).

If you are unhappy with the quality of our service, please let us know by contacting Peter Herbert at peter@insight-training.co.uk or 07968 442497.